

Retail Customer Service and Sales

The following groups of people are looking for specific knowledge, skills and abilities in the ideal candidate for this role...

Our customers are looking for someone who:

- Greets them with warmth and makes them feel valued for shopping with us
- Has solid knowledge of horticulture and horticulture products and related practical experience in plant and garden care so that questions are answered readily and accurately. If the answer is unknown, they are looking for someone who is quick to find the right answer!
- Pays great attention to detail and is quick to lend a hand, from helping carry items to the car to providing additional information on product care
- Processes sales quickly and accurately at the checkout and makes them feel appreciated for supporting our business
- Genuinely enjoys helping customers and isn't afraid to show it!

Your coworkers are looking for someone who:

- Is able to thrive in a fast-paced and challenging work environment and willing to lend a helping hand whenever it is needed
- Has excellent time management skills, so that customers and in-store product are always well looked after
- Is neat, tidy, keeps work stations clean and maintains store property well
- Is an equal contributor to the team and willing to go the extra mile for customers and team members alike
- Has a great sense of humour and willingness to learn!

In addition to the above, our management team is looking for someone who:

- Is a self-starter and able to work well both independently and as part of the team
- Is able to organize his/her work and prioritize tasks effectively so that customers are well looked after and product is maintained to the highest quality
- Has an outstanding history in retail sales, including cash handling experience
- Enjoys working in a quick paced, interactive environment
- Is safety conscious and looks out for the well-being of others
- Has a great sense of humour and willingness to learn (yes, it's on the list twice!)
- Note: If not already in possession of a valid BC Pesticide Dispenser's Certificate, successful candidates must become certified prior to commencing work

If you meet the requirements of this position and feel you would be an asset to our team, we would love to hear from you! Please complete an application form (available in store or print a copy from our website) and return it via one of the methods listed, to the attention of **Faye**.

By mail:

Country Garden Ltd.
10015 Young Rd. North
Chilliwack, BC
V2P 4V4

By fax: (604) 792-8893

By email: mail@mintergardens.com